



## HOUSE RULES

These rules and regulations are designed to ensure that you have a peaceful and relaxing stay. Compliance with them is in our mutual interest! Our goal is for your vacation to be filled with joy and for you to have many wonderful experiences during your stay here!

**Campground guests and visitors accept these rules and consider them binding upon themselves from the moment their reservation is confirmed and/or they enter the campground.**

## Arrival and check-in

### 1) Arrival Policy

Arrival is possible from 15:00 (3:00 PM). In case of an earlier arrival, an early arrival fee will be charged. By paying the early arrival fee, our guests are entitled to stay at the campsite and use the common areas and the beach. The rates for the early arrival fee are listed in the table below, valid until September 13, 2026:

<b>Adult</b> (18 years old and above)	2,500 HUF / person
<b>Teenager</b> (14 – 17.99 years old)	2,000 HUF / person
<b>Child</b> (2 – 13.99 years old)	1,500 HUF / person
<b>Infant</b> (0 – 1.99 years old)	free of charge
Pet	2,500 HUF / pet (for overnight guests) *
Car	2,000 HUF / car

*\*: Visitors to the campsite (beach guests) can bring their pets to the campsite for a fee of 2,500 HUF / pet, depending on available capacity.*

**The early arrival fee does not include earlier check-in, which is only possible subject to availability and for an additional fee (50% of the current daily accommodation fee).**

### 2) Check-in

Guests arriving at the campsite with a reservation or with the intention of booking accommodation are **required to check in individually at the reception with their identification documents\***.

Guests arriving at the campsite for the sole purpose of staying during the day are required to purchase an entrance ticket at the reception or concierge, the price of which is included in the campsite's current price list.

**\* Identification document: ID card, passport or driving license. We cannot accept guests over the age of 14 who do not have a valid document! We only accept the original document upon check-in! We cannot accept copies presented over the phone, photocopied versions, etc.!**

Registration of persons under the age of 14 is also mandatory, but they do not need to have an identification document.

In addition to the documents, you will need the car license plate number and, in the case of a pet, the vaccination record.

Please, before booking your accommodation, discuss all required services with the reception staff. Any subsequent changes must be reported on the day (e.g. changes in the number of guests)!

After recording the data, our staff will provide you with a car access card, which **must be used continuously and properly.**

The gate is open from 6:00 to 23:00. The reception is open from 8:00.

We are unable to receive guests before breakfast opens or after the gate closes.

### **3) Check-in at the Accommodation**

**The assignment of campsites and vacation homes is the exclusive right of the campground staff.**

It is prohibited to choose a site on your own without prior consultation with the front desk!

Before checking in, guests are entitled to inspect their accommodations in advance.

The cabins (including their patios) may only be occupied after the keys have been handed over.

### **4) Taking over the houses**

When checking into the cabins, please check the furnishings against the inventory list provided in each cabin!

If you notice any discrepancies or missing items, please report them immediately so that our staff can arrange for replacements or repairs!

Please also report immediately any problems, malfunctions, or damage that occur later during your stay here!

### **5) Payment**

The fees for the requested services (accommodation fee, tourist tax, other services) must be paid during your stay, but no later than the day of departure, at the campground reception desk during cashier hours! The daily opening hours (reception and cashier) are posted at the reception desk.

We are unable to refund fees for services that have been pre-booked and confirmed by the campground, or for services that have already been paid for, in the event of a cancellation made on-site.

Accepted payment methods:

- Cash: Hungarian forint and euros (euros can only be used to pay for accommodation fees!)
- Credit card (Visa, MasterCard)
- SZÉP Card (only applicable to accommodation fees!)

The tourist tax can only be paid in Hungarian forints, either in cash or by credit card.

We cannot accept complaints after the fact!

## Departure

### 1) Procedure for Departure

**On the day of departure, campsites must be vacated by 12:00 p.m. at the latest, and cabins by 10:00 a.m.**

When checking out, please return the cabin key to the receptionist. Upon departure, please present your invoice to the gatekeeper!

### 2) Late Departure

After check-in, late check-out from the campground is possible only with prior arrangement at the front desk and for an additional fee, **until 8:00 p.m.** at the latest on the given day.

The late check-out fee is the same as that listed in the table in point 1).

The late check-out fee does not include the cost of extending your stay at the reserved accommodation.

If availability permits, late check-out is possible while retaining your reservation, for an additional fee (50% of the current daily accommodation rate), also until 8:00 PM.

**Please note that during certain periods, the front desk and the cashier's office close before 6:00 p.m., so you must settle any remaining accommodation charges and unpaid fees for other services you have used (e.g., electricity charges) while the cashier's office is still open!**

### 3) Accidental damage

In the event of vandalism or accidental damage, the damage must be reported to the front desk and compensated for.

The amount of compensation includes the cost of repairing the damaged items, the cost of replacement if necessary, and any associated administrative fees.

The parties shall always attempt to resolve any disputes arising from such damage amicably and on the spot.

## Motor vehicles

### 1) Entry

The rules of the Road Traffic Act apply in the campsite, except for the **maximum permitted speed, which is 5 km/h throughout the campsite.**

**Entry to the campsite is only permitted for vehicles with a valid car pass,** registered at the reception by providing the license plate number.

Please show your car pass to the reception staff both when entering and leaving.

The vehicles of our guests visiting the campsite with a daily ticket can be parked in the campsite in a place designated by the staff, for a parking fee paid at the reception or at the reception.

### 2) Parking rules

The parking lot next to the access roads at the holiday homes is **free of charge for 1 car per house.** Additional vehicles can be parked in a place designated by the reception, depending on the free capacity of the parking spaces, for an additional fee.

**Parking in areas other than the designated parking spaces is prohibited, even temporarily or for a short time.**

When booking a plot, the car(s) **must be parked within the rented plot, the vehicles may not occupy the roads or other areas, even temporarily or partially!**

**In the event of unauthorized occupation of another camping site (tent site, plot), the current daily accommodation fee for the occupied camping site will be invoiced.**

Owners of vehicles parked in areas other than the above-mentioned parking spaces will be asked by the staff to leave the area. In the event of a repeat offence (2nd time), the vehicle will be required to park outside the campsite..

## Rest time

### **Nighttime rest time: between 23:00 and 06:00**

During the specified period, no activities may be carried out that may disturb the rest of others (e.g. listening to loud music, “partying”, being loud).

**During the night rest, the main gate is closed**, during this period the small gate can only be used for pedestrian and bicycle traffic.

Subject to prior arrangement with the front desk, it is possible to check out before 6:00 a.m. In this case, please park your car in front of the reception desk by 11:00 p.m. at the latest on the day before your departure, so that your early morning departure does not disturb other guests.

**We mow the lawn on weekdays between 9:00 and 12:00, which may be noisy.**

We mow the lawn with a tractor and/or a lawnmower.

**Our guests are required to maintain the required safety distance (20 m) from the equipment and, upon request by the staff, temporarily park their vehicles elsewhere. It is the responsibility of our guests to maintain the safety distance; in case of violation, the campsite does not assume any liability for any personal injury and/or property damage that may occur!**

## Electricity connection on the plots

**Electricity consumption is charged separately based on the meter.** Connection boxes are available for electricity use.

**Each plot has 1 power connection (socket).** The boxes are locked, so please notify the reception or concierge in advance of your needs for power connection or unplugging. The guest is responsible for providing the extension cable required for connecting to the power source.

The distance between the plots and the power boxes can sometimes be up to 50 m. Unauthorized opening or tampering with the boxes is strictly prohibited!

## Beach

**Bathers may use the beach at their own risk.** Minors may only be on the beach and in the pool under the supervision of an adult!

During the beach season, a so-called designated beach section is established. The boundaries of the designated beach are marked with signs. There is a lifeguard service on the designated beach during the high season, please pay attention to the announcements!

**Fishing is prohibited on the designated beach!**

**Pets are not allowed on the designated beach.** Pets may only be on the beach or in Lake Balaton in a specially designated section. Night bathing is strictly prohibited for your own safety!

## Fishing

Fishing is possible between 2026.05.15 - 06.07. and between 2026.08.31 - 09. 12.

**Between 2026.06.08 - 08.30. fishing is strictly prohibited in the designated beach area both day and night!**

The campsite manager determines the permitted fishing location and time limits. Fishing at a time and place other than the designated location will result in a fine.

**Fishing is only permitted without feeding!**

It is prohibited to clean fish or leave fish carcasses on the shore, and our anglers are obliged to keep the designated fishing area tidy and clean. Cleaning fish is only allowed in the designated area. In case of cleaning fish in a location other than the designated area, the campsite will charge an additional cleaning fee. If you are staying in a wooden house, you can ask the reception for a separate table and waste bag for cleaning fish.

## Pets

Pets are allowed in the campsite subject to payment obligations and compliance with the rules applicable to them. **Pets must have a vaccination book and the necessary veterinary certificates**, which the person registering must present upon arrival.

The accommodation fee for pets is included in the campsite's current price list. Only pets of a peaceful nature that do not disturb the peace of other guests and pets or endanger their safety may stay in the campsite. Pets are not allowed in public areas, the pool or the playground.

**Dogs are only allowed in the campsite on a leash.**

**We have designated a separate beach section for your pets.** Pets are not allowed on the beach or in Lake Balaton outside of the designated beach section. Please read the dog beach rules carefully and follow them completely!

**The person reporting the pet is fully responsible for the pet and its health. The dog owner is responsible for any damage caused by the dog to a person, animal, vegetation or property. In the event of damage, the person reporting the pet is obliged to report the damage caused by the pet to the reception staff and compensate for it.**

Guests arriving with dogs are required to clean up after their pets.

The dog owner is required to collect dog waste with a waste bag and then throw it in the dog waste collection container provided for this purpose. The campsite provides waste bags at the dog waste collection point. The possible lack of bags does not exempt the dog owner from his obligation to maintain order and pick up waste. The dog owner is required to provide drinking water for the dogs.

## Minors

Minors may only stay at the campsite under the supervision of their parents/guardians or relatives or if they are over 16 years old and have a valid parental responsibility declaration completed by the guardian. The campsite is not responsible for the child!

**The legal guardian who comes with them is responsible for the child and their health condition, or in their absence, the adult accompanying them.**

Please ensure that your children's carefree behavior does not disturb others' relaxation!

Children should not use the common areas alone!

We ask parents to accompany their children to the bathroom, supervise the use of the equipment, and ensure cleanliness! We ask parents to pay special attention to their children's bathing, and not let them into Lake Balaton or the pool without supervision!

## Camping facilities and surroundings

### 1) Equipment

Please take care of the furnishings and equipment of the houses/communal areas!

It is forbidden to place the furnishings and equipment of the house outside the house area!

If a larger group of friends needs several furnishings at once to carry out the programs, please return them to the houses after the program(s) is over.

It is not allowed to transfer the furnishings of the communal areas to their accommodation!

It is not allowed to damage or dismantle the equipment of the water block.

Furthermore, any unauthorized technical intervention in the furnishings and equipment is not allowed.

Found items can be handed in at the reception. The campsite can keep the returned items until 12:00 on the last opening day of the given year. You can search for your lost items at the reception, and the rightful owners can collect them in person or by agreement in another way. The campsite has the right to throw found items not claimed by the given date into a waste container!

### 2) Environment

We ask those staying at the campsite to protect the environment and vegetation.

Any damage or pollution of the campsite environment (breaking tree branches, carving, nailing tree trunks, pouring or scattering waste and/or pollutants) is strictly prohibited.

Campers should do their washing-up in the designated area.

The taps placed next to the road can only be used for hand washing, drinking and cooking. It is forbidden to attach the ropes securing tents and awnings to trees or hedges.

It is forbidden to dig trenches or pits, even temporarily! It is not permitted to spread gravel, gravel or other materials on the plot, even temporarily.

PVC covering foil cannot be spread under tents and awnings. You should also strive to ensure that as little pollution as possible enters Lake Balaton, let's try to protect the water quality of the lake!

Please use water sparingly at all times and remind your children to do so! Washing cars, caravans, or camping equipment in the campsite is strictly prohibited!

If you notice oil or petrol leaking from your vehicle, please notify our colleagues immediately!

### **3) Waste**

Waste can only be placed in the collection points designated for this purpose. It is prohibited to place any hazardous materials (e.g. used batteries, other electronic devices), larger household items, equipment or garbage other than daily camping use in the containers or on the campsite.

Please take your garbage out of your accommodation regularly to the designated container. There is also a possibility for selective collection on the collection islands, please use it!

No other type of material can be placed in the containers set up for selective collection!

Highly toxic dry batteries can only be thrown into the container specially placed for this purpose at the reception.

Do not leave used car or other vehicle batteries loose on the campsite!

Please keep the area, your own living environment and the communal spaces clean!

# Protection and Safety

## 1) Look out for each other!

Please observe the usual customs and both written and unwritten rules of camping! Let's be considerate of one another and avoid activities that disturb others! (Visual, appearance, noise.)

It is prohibited to bring any objects or living creatures onto the campground that may endanger the physical safety of others, disrupt others' vacations, or offend public decency!

It is prohibited to display any flags, badges, or other objects that may be offensive to certain nations or individuals!

## 2) Safety Regulations

- While lawn mowing is taking place at the campground, our guests are required to maintain the prescribed safety distance (20 m) from the mowing equipment and, at the request of staff, to temporarily park their personal vehicles elsewhere. It is the responsibility of our guests to observe the safety distance; in the event of a violation, the campground assumes no liability for any personal injury and/or property damage that may occur.
- It is prohibited to bring flammable or explosive materials onto the campground premises (especially into the cabins).
- The use of gas cylinders is permitted only with a regulator.
- It is prohibited to bring or use defective or damaged appliances or equipment onto the campground premises.
- The use of pyrotechnic devices (e.g., sparklers, firecrackers, fireworks, etc.) is strictly prohibited on the campground premises!
- Guests are fully liable for any damage caused by electrical devices they bring (e.g., phone chargers, toasters, refrigerators, etc.) to the campground's facilities, surroundings, or electrical system.
- Smoking is strictly prohibited in the cabins, common areas (bathrooms, guest restrooms, reception, lounge), throughout the entire playground and pool areas, and at the venues for entertainment activities!!

### 3) Building a Fire

When barbecuing, please make sure the smoke does not bother your neighbors! Please be mindful of safety!

**Fires may only be lit in the designated area after prior notification to the front desk or reception, and with at least 5 liters of water on hand for extinguishing!**

Pay close attention to compliance with fire safety regulations! Fires may only be lit using wood or paper. The use of any other materials is strictly prohibited!

Once barbecuing is finished, the guest who started the fire is responsible for ensuring it is completely extinguished. Lighting fires is strictly prohibited during any announced fire ban. The use of gas burners is permitted on your campsite, provided you exercise extra caution.

The campground is equipped with dry chemical fire extinguishers and fire hydrants as needed. Before lighting a fire, familiarize yourself with the location of the nearest firefighting equipment!

In case of fire, notify the campground staff (especially the reception desk and security) immediately!

Any fire damage resulting from failure to comply with these rules—whether to the campground, guests' physical safety, personal belongings, or equipment—is the sole responsibility of the guest(s) who caused the fire.

### 4) Property protection, liability

**Everyone uses the campground and its facilities at their own risk.**

**The campground assumes no liability for personal injury resulting from causes beyond its control or from failure to comply with the house rules or other regulations.**

The campground assumes no liability for damage to guests' personal property or for the loss of items left unattended.

Guests are liable for damages caused to the campground's equipment and furnishings.

The maximum speed limit for vehicles on the campground is 5 km/h. Please exercise extreme caution when approaching the entrance.

The campground is not liable for damage caused to third parties.

**Furthermore, the campground assumes no liability for damage caused by natural disasters, storms, or fire, nor for damage resulting from infections, illnesses, or potential terrorist acts. Violation of these rules will result in termination of your stay at the campground.**

Thank you for your cooperation!

We hope you have a pleasant stay!

Vadvirág Camping